

ProQuest Information and Learning is a global leader in collecting, organizing and distributing value-added information to researchers. **HeritageQuest Online** provides libraries with a unique and growing collection of research materials for **genealogists and historians**. It includes the digitized UMI Genealogy & Local History Collection, 1790-1930 U.S. Federal Census, the Periodical Source Index (PERSI), and the Revolutionary War Pension and Bounty Land Warrant Application Files. This premiere genealogy database is distributed exclusively by ProQuest to the library market and is an excellent complement to **Ancestry Library Edition**.

HeritageQuest Online

HeritageQuest Online is available to academic, public and military libraries, community colleges, genealogical and historical societies, government agencies, and corporations. Beginning and professional genealogists can use this powerful online resource to trace family histories and American culture from the convenience of their home or at the library. HeritageQuest is a valuable tool for middle school students to adults to research local history projects.

Many distinctive and invaluable sources of information can be found within **HeritageQuest Online**. This is a growing collection which at this time includes:

- **Genealogy & Local History Collection** of over 20,000 book titles, including nearly 8,000 family histories and over 12,000 local histories, in addition to more than 250 primary source documents such as tax lists, city directories, church and probate records, and more;
- **1790-1930 U.S. Federal Census** with complete original images, plus many head-of-household name indexes;
- **Periodical Source Index (PERSI)**, a comprehensive subject index covering more than 6,300 genealogy and local history periodicals written in English and French (Canada) since 1800; and
- the **Revolutionary War Pension and Bounty Land Warrant Application Files**, which identifies more than 80,000 Americans who served in the war.

HeritageQuest Online is available as a complete package of material that contains more than 20 million digital images.

Indexing for HeritageQuest Online

Indexing varies by collection. See the *HeritageQuest Online Product Tour* document for details.

Administration / Setup

- Remote access is available for **HeritageQuest Online**. Please contact Customer Service to setup remote access.
- Usage statistics automatically become available one day after the subscription start date. ProQuest provides a COUNTER-compliant report for HQO usage ("Counter Database Report 1"), as well as some proprietary summary reports. Statistics include number of sessions; searches by collection; searches by search mode (Basic vs. Advanced, People vs. Places, etc.); searches by time; number of images downloaded or printed; and more.
- Reports can be retrieved online at any time via a standard Web browser. No special setup is required, and the librarian is authenticated by the library's IP address as long as he or she accesses the reports from an in-house library PC. If the library uses a username and password login for HQO authentication, this same login will be required to access the reports. Please contact ProQuest Customer Service for the URL.

Where to Find Help

- **Newsletters**
Receive subject, product and content updates by email:
<http://www.proquest.com/proquest/maillinglist>
- **Web training**
Register for a free-one hour class with our professional trainers:
<http://www.il.proquest.com/training>
- **Search Assistance**
Phone: 800-889-3358
Email: tsupport@il.proquest.com
Web: <http://proquest.com/techsupport>
- **Customer Service**
For help with account maintenance including IP updates, expired accounts, subscription adjustments, preference settings, billing Issues, renewals, etc.
Phone: 800-521-0600, ext. 2971
Email: customer_service@il.proquest.com
- **Frequently Asked Questions**
Find answers to commonly-asked questions about authentication/remote access setup (including personal firewalls), browser and plug-in requirements, general information, searching tips, viewing and printing, troubleshooting, and much more.
Web: http://www.proquest.com/techsupport/prodfaq/hqo_faq.shtml